



Welcome to Abronhill's Annual Review and Performance Report to Tenants 2023-24



VISION

High quality homes in an empowered community



MISSION

To provide Abronhill HA Tenants with high quality homes and services at affordable rents.



VALUES

- Putting customers first
- Obtaining value from every rent paid
- Collaborative solutions

STRATEGIC OBJECTIVES

- Improve housing stock and maintain service quality
- Ensure statutory and regulatory compliance
- Prepare a robust long term strategic financial plan
- Progress the Transfer of Engagements

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CHAIRPERSON'S INTRODUCTION

Hello!

Hello, my name is Anne-Marie Thomson and I've recently taken on the role of Chairperson of Abronhill Housing Association, following the decision by Craig Burns to step down both from the Chair and also from the Management Committee.

First of all the Association Committee would like to thank Craig for all of his hard work and dedication to the Association over a number of years and wish him all the best for the future as he pursues new opportunities. There have been a number of other changes to the Management Committee, you can see our list of past and current members on page 5.

About Me

I retired last year following a 40 year career in housing. Most recently this included the management and delivery of the Scottish Government's Affordable Housing Investment Programme, over a number of local authority areas, enabling the development of new housing by both housing associations and Councils. I have experience in housing stock transfers to alternative landlords and in broader housing strategy, consideration of housing need, demand and investment priorities. As a long term resident of the area, and as Abronhill Housing Association progresses our consideration of a Transfer of Engagements to another housing association, I believe I bring experience which will help us focus on the delivery of the Association's strategic objectives while ensuring a continued focus on high quality housing service for our tenants

Regulatory Engagement and Strategic Direction

Abronhill continues to be compliant with all the Regulatory Standards and we just reviewed our evidence bank as part of our 2024 self-assurance statement, you can see our statement on page 14 and also view it on our website.

As we reported in October 2023, The Association has been working on our new Strategic Direction and will be coming out to speak to all of our Tenants to ask about your priorities for the future. There is more details on page 4 about our future plans.

Happy Retirement to Stephen

In February, we wished a very happy retirement to Stephen McIntyre, who provided our Director Services. Stephen's guidance and expertise were greatly appreciated during his time at Abronhill.

Welcoming Our New Director

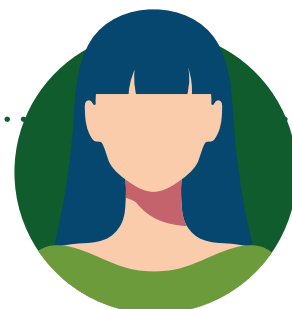
To keep things running smoothly, the Committee launched a recruitment process for a new Director in November 2023. By the end of December, Audrey Murphy was selected, and she joined us in late January 2024 to overlap with Stephen for a seamless transition. Please see Audrey's introduction on page 6.

Special Thanks

I'd like to give a big thank you to our Committee members, Our Interim Director and the staff team. Their dedication, skills, and hard work help make Abronhill Housing Association the best it can be for our community. We currently have two vacant positions on our Committee for people with skills such as Housing Finance, Asset Management and anyone with either legal or Regulation Experience, please get in touch if you would like to know more.

We're always happy to hear from you! If you have any questions or feedback about this report, please get in touch at admin@abronhillha.org.uk or by calling 01236 457948.

Anne Marie Thomson, Chairperson



REGULATORY UPDATE AND FUTURE PLANS

The Association continues to remain compliant with our Regulatory Standards of Governance and Finances, however, we are engaged with the Scottish Housing Regulator from 2023 on a number of actions:-

- The approved business plan and updated risk register
- Quarterly reports on its progress in implementing its asset management strategy;
- keep SHR informed as it develops its detailed proposals for a transfer of engagements to another RSL
- Send SHR the final business case for the transfer of engagements when relevant.

In October 2023, we shared the results of our Strategic Options Appraisal and informed you that Abronhill Housing Association was exploring a Transfer of Engagement (ToE). Here's an update on the steps we said we would take and where we currently stand:

Progress So Far:

- ✓ we advertised for a new Director by October 2023.
- ✓ Audrey Murphy was appointed as our Interim Director at the end of January.
- ✓ the Committee approved our Asset Management Strategy in December 2023.
- ✗ the plan to advertise a partnership opportunity for other housing organisations (potentially leading to a ToE) was originally set for 2024. We have amended this to early 2025 to allow us to prepare a prospectus.

Next Steps

We are now preparing a Prospectus that we aim to advertise in March/April 2025. This is slightly delayed due to the later-than-planned start of our new Director.

What is a Transfer of Engagement?

A Transfer of Engagement is a legal process that involves tenants voting on whether to transfer to a new landlord. These votes are then confirmed by the Association's Shareholders, who have the final say and can approve or reject the decision.

What Will Be in the Prospectus?

The Prospectus will share important information about Abronhill Housing Association, including details about our properties, finances, and governance. Most importantly, it will reflect what our tenants have said are their top priorities in what they want most from another Landlord.

To help create the Prospectus, we have engaged ARK Consultancy. They will also assist us in shaping our three-year Business Plan starting in April 2025. You will get a chance to speak with our consultants about your priorities in the next couple of months, starting with an event in December, please watch out for your invite. Your priorities will be included and used to attract potential interest from other organisations for more detailed talks about Abronhill's future.

Our Annual Assurance Statement was sent to the Scottish Housing Regulator at the end of October 2024, and you can find it on page 11 in this report and it is also on our Website.

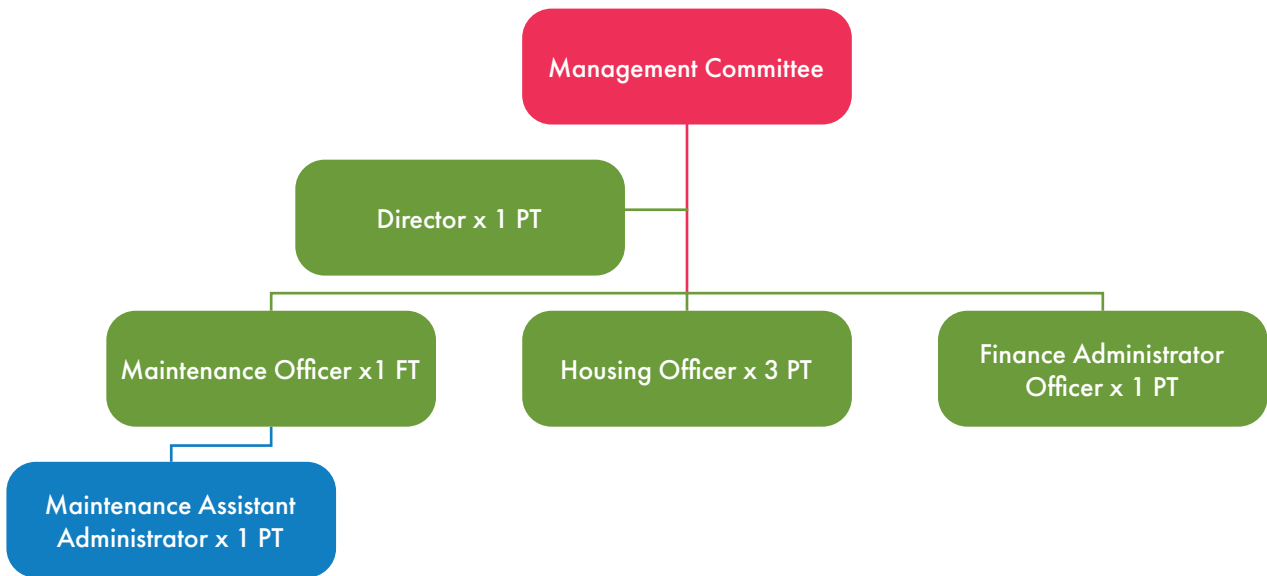
YOUR VOICE MATTERS

Tenant feedback is crucial in this process. Please keep an eye out for an invitation to any tenant events or focus groups in the near future where you can share your thoughts with us and ARK Consultancy. This is a great opportunity to make sure your priorities are included in our plans for the future.

We look forward to hearing from you! Thank you for your continued support.



OUR STRUCTURE



Committee Members who served in 2023/2024

Name	Role
Craig Burns.....	Chair
Raymond Russell	Vice Chair
Iain Smith	Secretary
Debbie Brown	Treasurer
Alison Peden	Committee Member

Name	Role
Gary Watson	Committee Member
Julie Kelly	Committee Member
Audrey Smith	Committee Member
William Noon	Committee Member

During this current year since 1st April 2024, we have had some changes to our Committee and after our AGM Our Current Committee Members 2024/2025

Name	Role
Anne Marie Thomson	Chair
Janette Meechan	Vice Chair
Iain Smith	Secretary
Raymond Russell	Chair of Sub Committee
Alison Peden	Committee Member

Name	Role
Carolann Docherty	Committee Member
Adam Smith	Casual Vacancy
Heather West	Casual Vacancy
Vacant	Co-optee
Vacancy	Co-optee

Our Staff

Audrey Murphy.....	Interim Director
Amanda Herson.....	Housing Officer
Alex Bell.....	Housing Officer (Job share)
Fiona Stuart	Housing Officer (Job share)

Andrew Moore	Maintenance Officer
Jackie Daisley.....	Finance & Administration Officer
Claire Douglas	Maintenance Admin Assistant



UPDATE FROM OUR DIRECTOR

It's hard to believe how quickly time has flown since I joined in February! The past nine months have gone by in a flash. I'd like to extend my heartfelt thanks to our staff team, tenants, and partners I've met or spoken with along the way—you've all been incredibly welcoming and supportive. Our Interim Business Plan, available on our website under the documents section, has been a great guide for us as we move forward in 2024/25

A big thank you also goes out to our trusted agents who provide us with essential specialist advice.

Finance Agents..... FMD Financial Services Ltd
 Internal Auditor..... Quinn Business Solutions Ltd
 External Auditor..... Cheine+Tait
 M2 Ltd..... IT support.
 RGDP..... LLP
 Funders..... Bank of Scotland
 Banking Services..... RBS

We are also members of the following organisations:

- Scottish Federation of Housing Associations SFHA
- Employers in Voluntary Housing EVH
- Tenant Participation Advisory Service TPAS
- Scotland's Housing Network SHN
- Glasgow and West of Scotland Forum of Housing Associations (GWSF)

I would also like to acknowledge our Regulation Managers for their support as we continue to maintain full compliance across all areas.

The data captured in our next section shows a strong performance in many areas. Please get in touch with any comments or feedback, we would love to hear from you.



OUR AVAILABLE STOCK AND DEMAND

The table below shows our biggest type of stock is two bedroom flats. As a small landlord we have to manage our allocations across the different categories of applicants in order there is a fair and transparent use of our stock.

SIZE	TOTAL PROPERTIES	HOUSES	FLATS
Studio	1	-	1
1 Bedroom Properties	61	22	39
2 Bedroom Properties	118	28	90
3 Bedroom Properties	57	40	17
4 Bedroom Properties	20	19	1
5 Bedroom Properties	1	0	1
Total	258	109	149

We engaged with our tenants, applicants and stakeholders in 2023 when we reviewed our Allocations policy, thank you to all of you who took the time out to chat with us regarding this.

Our application demand stays high despite having an average of around 5% of homes that become available in the year. For 23/24 only 13 properties became vacant to relet.



The table below gives a snapshot, at this time, of our current application demands for each size of our houses.

TYPE OF PROPERTY	NUMBER OF WAITING LIST APPLICANTS
Studio	4
1 Bedroom	104
2 Bedroom	53
3 Bedroom	36
4 Bedroom	9
5 Bedroom	0

We also have a list, those tenants who are currently seeking to transfer from their current home to another within our stock, can be for reasons of overcrowding or wishing to downsize.

TYPE OF PROPERTY	NUMBER OF WAITING LIST APPLICANTS
1 Bedroom	10
2 Bedroom	7
3 Bedroom	8

OUR RENTS

On 31 March 2024, the Association owned 258 homes. The total rent due to the Association in 2023/24 was £1,284,786. Although inflation continued to be high when we set our rents we managed to limit the increase for 2024/25 to 6.6 % which was lower than the previous year and the least we could afford to apply.

Average weekly rents 23/24

SIZET	NUMBER OWNED	ABRONHILL HOUSING ASSOCIATION	SCOTTISH AVERAGE	DIFFERENCE
1 Bedroom Properties	1	82.59	82.24	+0.4%
2 Bedroom Properties	61	90.20	87.87	+2.3%
3 Bedroom Properties	118	94.39	90.29	+4.2%
4 Bedroom Properties	56	100.41	98.41	+1.8%
5 Bedroom Properties	22	106.92	108.29	-1.3%



Advice for Tenants and Residents Project (AFTAR) 2023/24

Abronhill is pleased to continue supporting AFTAR, which provides essential advice and support to our tenants and residents. Many customers come to AFTAR with complex issues, often linked to health conditions and financial challenges.

Key Points

- Each customer usually seeks help with three main issues: benefits, debt, and energy.
- The cost of living crisis has worsened financial insecurity, leading to increased demand for advice on managing finances.
- After handling immediate crises, AFTAR helps customers address the root causes of financial hardship.
- Services are person-centered and offer holistic advice tailored to each customer's unique situation.
- Demand for help with benefit appeals, debt advice, and energy efficiency has increased.
- Customers can choose how they wish to engage with the service (e.g., in-person, phone, or online).



Abronhill Housing Association Stats

Metric	Number
Customers	92
New Customers	36
No of Customer Contacts	114
Issues	210
Customers Financial Gain	£89,477.87
Rescheduled Debt	£41,050.04
Energy Issues	44
Foodbanks/Food Vouchers	11
Fuel Vouchers	21
Benefit Forms Completed	34

Breakdown of Issues Customers Present With

Issue Type	Percentage (%)
Benefits	70.77%
Debt	7.69%
Housing	6.15%
Legal Proceedings	1.54%
Tax	6.15%
Travel, Transport, and Holidays	4.62%
Utilities and Communications	3.08%

Digital Inclusion and Employability Support

AFTAR offers customised digital skills and employability support to tackle digital exclusion::

- Digital Coaching: One-on-one coaching at home, in community venues, or in group sessions to improve IT skills.
- Online Benefit Applications: Assistance with applying for benefits online.
- Employability Support: CV prep, mock interviews, job applications.
- Accredited Courses: Training in Business Administration (SVQ), Advice Guidance, Employability, Call Handling, Customer Service, and CSCS Card.
- Support for Online Education: Helps customer's complete online courses for university or college.

ABRONHILL HOUSING ASSOCIATION DIGITAL INCLUSION SERVICES	TOTAL PARTICIPANTS
IT, Employability, Online Benefits	38



Energy Advice

AFTAR's energy advice is delivered through the North Lanarkshire Multi-Channel Energy Advice CARES project. Funding applications for additional support are in progress, but current capacity is limited due to staffing.

ENERGY ADVICE PROVISION	CONTACT	ISSUES	CUSTOMER FINANCIAL GAINS	SCOTTISH GOVERNMENT DEBT ASSISTANCE
Abronhill	35	68	£4,300.00	£3,638.00

We look forward to continuing our work together with AFTAR and the other landlords.

Other agencies offering support and activities in and around Abronhill.

Cumbernauld & Carbrain Community Hub

5 Tay Walk, Cumbernauld Town Centre,
Phone [01236 897570](tel:01236897570) or
Email Carbraincommunityhub@outlook.com

North Lanarkshire Recovery Community Cafe

(Cumbernauld)
St Lucy's Church, Hornbeam Road, Abronhill
Cumbernauld G67
Website: [www.facebook.com/
northlanarkshirerecoverycommunity](https://www.facebook.com/northlanarkshirerecoverycommunity)

North Lanarkshire Disability Forum

42 Civic Square, Motherwell ML1 1TP
Telephone: [01698 275 710](tel:01698275710)
Email: info@nldforum.org.uk
www.nldforum.org.uk

Abronhill Library

17 Pine Road, G67 3BE
Telephone: [01236 731503](tel:01236731503)



Abronhill Housing Association parents with children aged from birth to five have the opportunity to apply to the library and receive a new, carefully selected book delivered to their home every month to read too, and enjoy with their children.

Tenants will begin to receive books 6-8 weeks after applying and will then continue to receive a book every month until their child's 5th birthday or when they move away from being our customer.

If you would like to participate in the Dolly Parton Library please get in touch with us on [01236 457948](tel:01236457948) or email us at admin@abronhillha.org.uk

Our participation in the Library is made possible by a charitable donation from PWC.



OUR RETURN ON THE SCOTTISH CHARTER FOR 2023/24

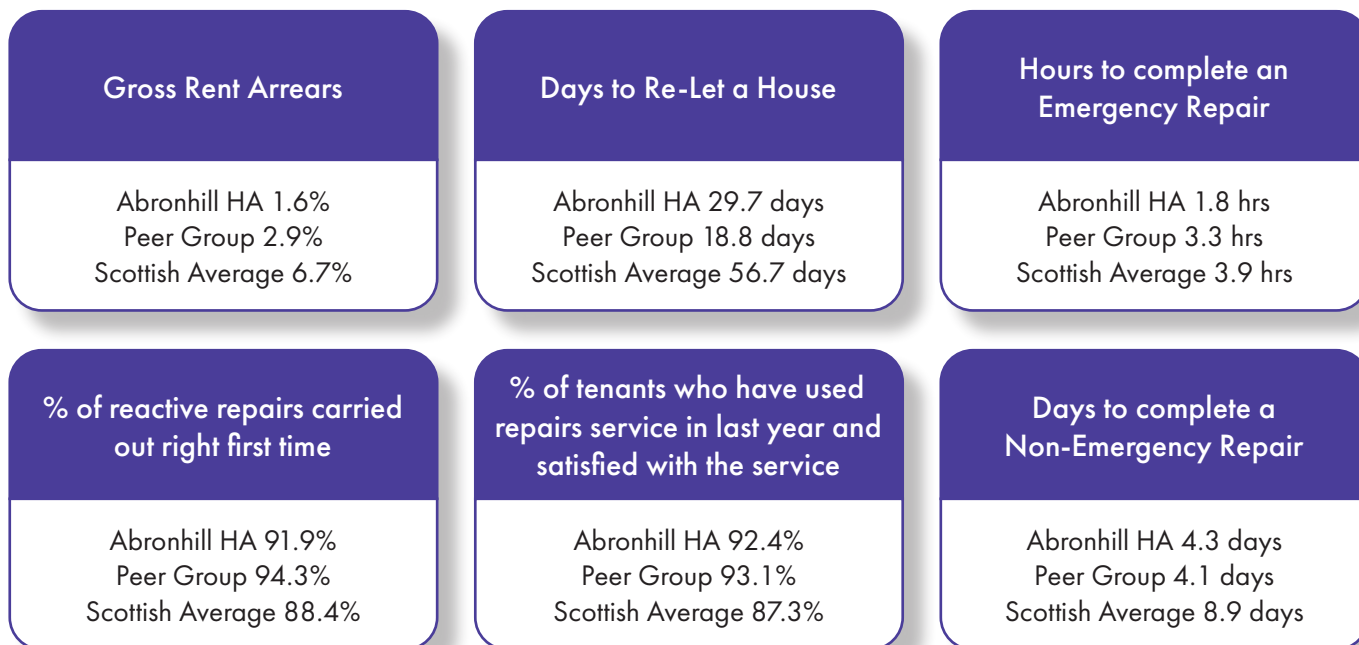
With 258 homes, we are one of the smallest community run housing associations in Scotland and achieved very high scores across a number of key performance indicators

Our Key Performance Indicators with comparison to Scotland's Housing Network Benchmarking Group.

Peer Group:

Our Peer Group comprises 11 similar sized housing associations and co-operatives in Scotland.

Key Performance 23/24



CUSTOMER SERVICE	MANAGING TENANCIES	REPAIRING & MAINTAINING HOMES
Tenant Satisfaction with our services AHA 95.4% Scottish Avg 89.7%	All Antisocial behaviour cases resolved within locally agreed targets	Tenants satisfied with the quality of their home AHA 89.47% Scottish Avg 85.06%
Tenants feel that their rent offers value for money AHA 87.5% Scottish Avg 81.93%	Tenant Satisfaction with the management of the neighbourhood AHA 88.16% Scottish Avg 85.66%	Tenant Satisfaction with repairs service AHA 92.4% Scottish Avg 87.33%
Tenants feel we are good at keeping them informed about services and decisions AHA 96.1% Scottish Avg 90.5%	Rental Income lost due to houses being empty AHA 0.37% Scottish Avg 1.05%	Spent on reactive maintenance 23/24 £221,064
Complaints received per 100 homes. AHA 3.0 Scottish Avg 8.57	New tenancies sustained for more than 1 year AHA 94.9% Scottish Avg 91.95%	Spent on cyclical maintenance and improvement works 23/24 £ 97,610
Time taken to respond to Stage 1 complaints AHA 2.29 days Scottish Avg 4.07 days Stage 2 Response AHA 2.0 days Scottish Avg 16.63 Avg	Tenants who felt their home offered Value for Money AHA 87.50% Scottish Avg 81.93%	100% of our properties that have Gas, have a current gas safety certificate.



Scottish Housing Quality Standards and Energy Efficiency

Our return on the charter showed an improvement from 42.6% in 22/23 to 58.9% for 23/24 of stock that meets the Scottish Housing Quality Standard. Our continued investment has also seen a small increase throughout the year and we hope to achieve approximately 66% by our return in May 2025.

79.4% of our housing stock that meets Energy Efficiency standards for Scottish Social Housing



Scottish Housing Regulator Abronhill Landlord Report

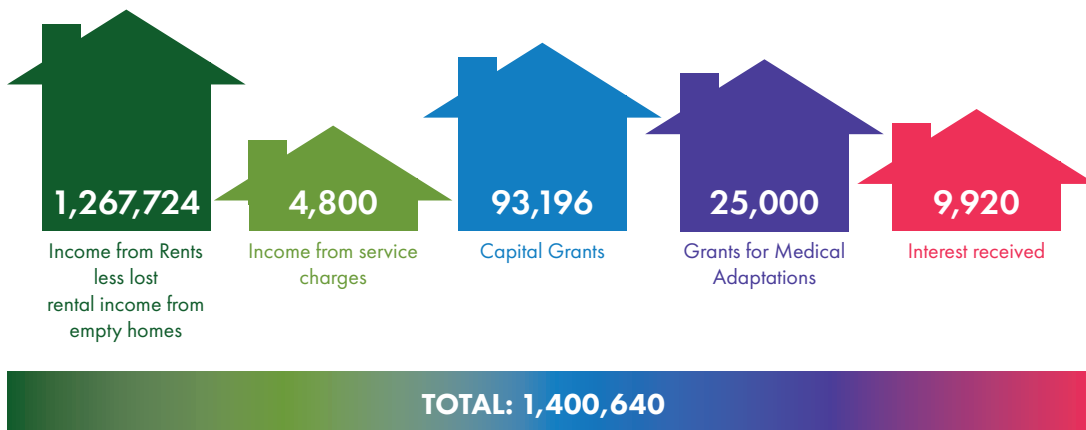
You can view our Landlord Report which is published by the Scottish Housing Regulator here:

<https://www.housingregulator.gov.scot/landlord-performance/landlords/abronhill-housing-association-ltd>

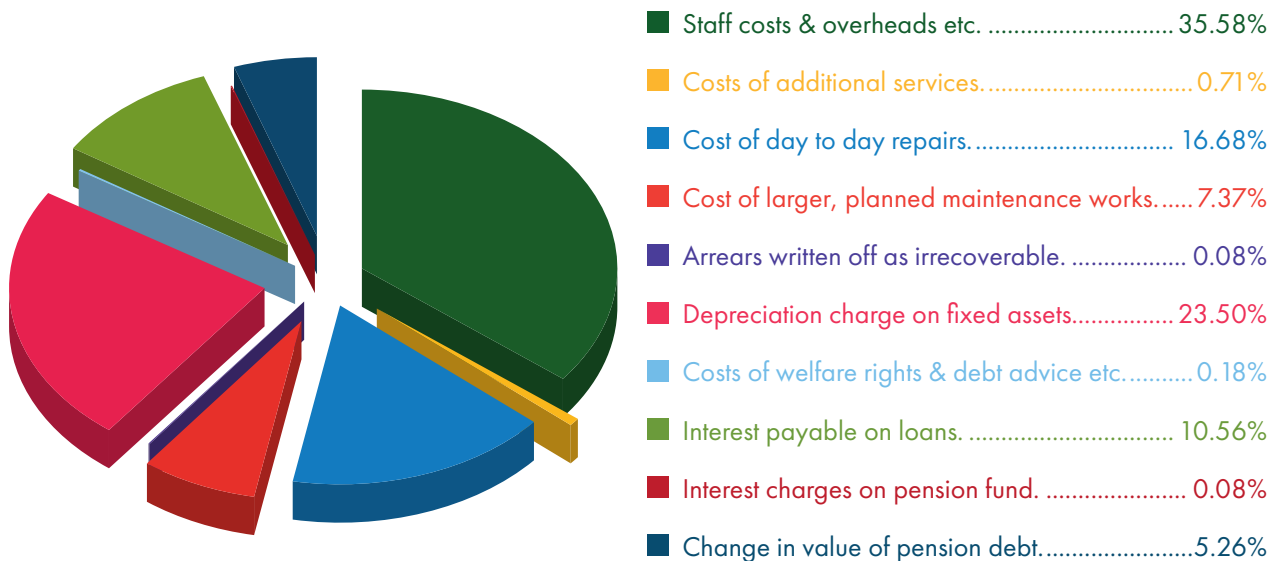
OUR FINANCES

The following tables and charts explain our finances for 2023/24

Our Income



How we spend your rental income



PLANNED INVESTMENT FOR IMPROVEMENT OF HOMES 2023/24

Investment in our Homes 23/24

COMPONENT	NUMBER	SHQS STANDARD	EESHS STANDARD	DATE COMPLETED
Kitchen replacement programme	11	Yes	N/A	Nov 23
Therma-flow Electric Boiler replacement programme	10	Yes	Yes	Mar 24
A – Rated Window Replacement Programme	20	Yes	Yes	Oct 23
Front Entrance Door Replacement Programme	25	Yes	Yes	Oct 23

Comments and images of the completed works.

Brilliant Contractor, who went above and beyond..
Larch Place 2023



Overall, Contractor was very good, very attentive and punctual
Larch Place 2023



Our new door makes the house warmer than before,
Spruce Road 2024



We will give further details in our 24/25 annual report of our investment works which have been planned for the current year. We are just beginning to discuss our 2025/26 program and we will be engaging with customers about this during our rent consultation.

Investment in our Homes 24/25

COMPONENT	NUMBER	DATES DUE FOR COMPLETION
Kitchen Replacement Programme	10	Aug 24
A – Rated Window and Front Entrance Door Replacement	10	Sept 24
Bathroom Replacement Contract	10	Jan 25
Replacement Boiler Programme	10	Aug 25



TENANT SAFETY: KEEPING YOU SAFE AT HOME

At Abrohill, keeping our tenants safe is our top priority. This commitment is not only essential to our role as your landlord, but it's also a regulatory requirement. Your cooperation in allowing us access to carry out regular safety checks helps ensure your home remains safe and compliant.

Here's a summary of the main areas where we focus on tenant safety, and how you can help by allowing us access when needed. (Note: We do not have any passenger lifts.)



Gas Safety Checks

Every year, we are legally required to complete a gas safety check for all properties with gas appliances. This past year, we achieved a 100% completion rate for these checks within the required timeframe, thanks to your cooperation. Your assistance in granting access allows us to complete this essential safety check and ensures peace of mind for everyone. If we cannot get access to your home for these checks, we do have to depend on our legal process, which is costly and intrusive, we much prefer if we can arrange with you for your yearly service.



Electrical Safety Checks

We are also required to conduct electrical safety checks every five years for all our properties. These checks, known as Electrical Installation Condition Reports (EICRs), ensure that electrical systems in your home are safe and functioning properly. We currently have a small number of outstanding checks and are working closely with tenants to arrange access and complete any necessary follow-up work. As with our Gas Safety, our procedures allow us to take force access to carry out checks, something we would rather avoid and work with our tenants to make sure you are all safe.



Fire Safety

We've installed up-to-date fire detection systems in all properties, meeting the February 2022 requirement. Our annual gas safety check also includes testing smoke alarms and carbon monoxide detectors to ensure these critical devices are fully functional. This helps reduce the need for more access.



Damp & Mould

To prevent and address issues of dampness and mold, we respond promptly to all reports of damp in homes and conduct necessary repairs. We also provide tenants with practical advice and information on how to prevent damp and mold from forming in their homes.



Legionella, Asbestos, and Additional Safety Measures

We manage, monitor and engage our contractors in any potential issues related to legionella and asbestos in compliance with regulations, taking action whenever necessary to maintain a safe living environment for all tenants.

Thank you for your cooperation in helping us maintain a safe and secure environment. If you have questions or concerns about safety checks in your home, please reach out to our team.



ANNUAL ASSURANCE STATEMENT

Each year the Committee go through gathered evidence as part of a self assurance exercise to ensure we are doing what we need to do in terms of being compliant as a Registered Social Landlord (RSL) with the Scottish Housing Regulatory Standards of Governance and Financial Planning. We have carried out this exercise for 2024 and you can see our statement below.

2024 Annual Assurance Statement

The Management Committee of Abronhill Housing Association confirms that it has the assurance that the Association is compliant with the Regulatory Standards of Governance and Financial Management including: -

- all relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- all relevant standards and outcomes in the Scottish Social Housing Charter
- all relevant legislative duties
- the Standards of Governance and Financial Management

Our internal audit, action list from our baseline Annual Assurance last year, forms our evidence bank with updates from the following used as evidence of compliance.

- Regular Reports to the Committee on Performance, Finance, Governance and Risk
- Strategies, Policies, and Procedures.
- Internal Audit Plans – increased in 2024
- External Audit Report – Clean report in 2023 and 2024.
- Feedback from Tenant Engagement
- Benchmarking Reports from Scotland's Housing Network plus Performance Analysis Visit
- Reports, advice, and information from members of the staff team
- Governance Review carried out as part of Options Appraisal in June 2023 and desktop review carried out when the new interim Director joined in February 24.

Tenant Safety

The Committee is assured that it meets all duties concerning tenant and resident safety and has the appropriate assurance on our levels of compliance with all relevant safety requirements.

RAAC

The Association carried out RAAC inspections in December 2023 on 8 different property types of construction, including flat roof properties and also our own office. The surveys were carried out by a structural engineer along with a joiner and the Maintenance Officer, and no RAAC was identified in our properties or office.

Housing Stock Quality, Energy Efficiency and Transfer of Engagement

The Association has a large proportion of its stock that does not meet current housing quality standards, although we are working hard to increase compliance, however, our financial resources long term will be unable to meet the level of investment that is required within a reasonable timeframe for our tenants. We have therefore decided to seek a transfer of Engagements to another RSL.

We are currently progressing to engage our tenants and also produce a Prospectus by the end of March 2025 to attract interest from other Social Landlords and have recently appointed a consultant via a procurement exercise to help us achieve this.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and have effective arrangements in place to enable us to do so.

The Management Committee approved this statement at their meeting on the 24th October 2024

Signed on behalf of the Committee.

Anne Marie Thomson, Chairperson



CONTACT US & USEFUL INFORMATION

Registered Office:-

Abronhill Shopping Centre

10 Larch Road

Cumbernauld, G67 3AZ

Email: - admin@abronhillha.org.uk

Telephone: - 01236 457948

Website: www.abronhillha.org.uk

Opening Hours

Monday to Thursday 9am to 5pm

Friday 9am to 4pm

(Please note we are closed every day for lunch from 1pm to 2pm.)

Social Media

 Abronhill Housing Association

Useful Numbers

Below are some numbers which may be of use:

Police Scotland _____ 101

Crimestoppers _____ 0800 555 111

Citizens Advice _____ 01236 723201

Benefits Agency _____ 0345 604 3719

Scottish Water _____ 0845 601 8855

Council Tax & Housing Benefit __ 01698 403210

North Line _____ 01698 403110

Call North Line for all your bulk uplifts, pest control, abandoned vehicles, road and lighting, graffiti removal, Animal Welfare Officer and Environmental Protection Officer

Christmas & New Year Holidays 2024/25

Please note we will **close at 12:30pm on Tuesday 24th December 2024** and **re-open at 09:00am on Monday 6th January 2025**.

If you need to report an emergency repair during this period please contact the following Contractors:

All emergency repairs (non gas central heating related) **RODGERS AND JOHNSTON 0800 999 2520**

Gas central heating breakdown **JAMES FREW LTD/GASSURE 01294 468113** or if you prefer you can email repairs@gassure.com (please note email is monitored until 10pm)

Gas escapes should be reported immediately to **0800 111 999**

Please keep these numbers handy. You can also get them on our answering machine by calling **01236 457948** or on our website www.abronhillha.org.uk



Handy Maintenance Tips For The Winter

Nobody wants to deal with an emergency during the holidays. Here are some tips for avoiding problems:

- Before calling out a gas engineer for an emergency gas repair ensure that there is gas in your payment meter (if you have one).
- Find out who your electricity, gas and water suppliers are (the information will be on your utility bills) and take a note of their emergency contact information.
- Leave background heating on if cold weather is expected. This will stop your pipes freezing up in a cold snap.
- If going away over the holidays please leave contact details or a key with a trusted neighbour or relative in case of an emergency. Damage can be made worse if no one can get to the problem quickly.
- Lit candles should be supervised at all times.
- Check the batteries in your smoke detector and stock up on torch batteries in case of a power cut. A torch is much safer to use than candles.



ABRONHILL HOUSING ASSOCIATION LTD.



The only community run housing association in Cumbernauld.

Abronhill provides good quality affordable housing for people in Abronhill. We offer a high quality housing and repairs service controlled by local people.

Telephone 01236 457948



GET INVOLVED AND MAKE A DIFFERENCE!

Join us in shaping the future of Abronhill Housing Association! We're looking for tenants to share their views in focus groups on key topics that impact your community. Or, if you have skills in Housing Finance, Risk Management, Asset Management, or Regulation, consider joining our Committee and playing a hands-on role in guiding our work.

Your insights and expertise can make a big difference—help us create a better community together! Interested? Get in touch today!