

## ABRONHILL HOUSINGASSOCIATION LTD

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## **Corona Virus Update May 2020**

Our Office remains closed but our staff continue to work at home. If you need to contact a member of staff you can do so in the following ways:

- Telephone our office on **01236 457948** and leave a voice message and a member of staff will call you back as soon as possible.
- Email admin@abronhillha.org.uk
- Website https://www.abronhillha.org.uk/

In the event that you need to report an emergency repair please contact:

Emergency Gas heating repairs – Saltire 0330 202 0444 All other emergency repairs – Rodgers and Johnston 0800 999 2520

May Holiday - Our office will be closed on Friday 22 May and Monday 25 May 2020. If you need to report an emergency repair, please use the numbers above.

At present we have suspended all letting activities and are currently only able to provide an Emergency Repairs Service. Once we are able to re-start these services we will let you know.

## **AFTAR Project**

The Association has worked in partnership for a number of years with Motherwell Citizens Advice Bureau to provide all our tenants and residents with the unique in house AFTAR service, which is partially funded by the Association.

The service can provide all tenants and residents in the Abronhill area access to advice and assistance with any financial difficulties you may be encountering, including benefit checks, or any other issues.

The project can further provide you with IT assistance in the form of completion of CV's, applying online for jobs, help to complete Universal Credit claims plus accessing your journal or any other IT issues.

An Energy Adviser is also available to help with energy queries, such as meter issues, high bills, energy debts along with other energy related matters.

To access any of these services please contact AFTAR directly 01698 251981. Alternatively contact the Association's office and we will pass your contact details to a team member at the AFTAR project who will contact you direct to discuss. Please note that the AFTAR project are only able to provide help and support by telephone at this time, they are unable to carry out any office or home visits. We will keep you updated should this change.

## Come and Join Us!

We are looking for new Committee Members to join our Management Committee. This is an exciting time for Abronhill as we are planning on building new homes, helping to provide opportunities for young people in the community, and developing the use of technology for our customers, our employees and with our Committee. We are keen to attract people who have an interest in improving the lives of local tenants, residents and other customers and making sure that we are providing the best services we can.

While we would be delighted to hear from our customers and anyone who has skills in finance, housing management, information technology and social media, we are also interested in anyone who has an interest in the work we do in Abronhill and has the ability and appetite to learn about what it takes to be a committee member.

As a member of our Management Committee, you will be supported, learn new skills and knowledge and mix with a great group of people.

We welcome people from all walks of life and encourage people who can represent currently under-represented groups in the Community. We offer travel expenses and other assistance for carers and other needs, please ask when applying what we can do.

Are you keen to be part of a successful and community controlled housing organisation and give something back to the Community?

For more information, please visit our website www.abronhillha.org.uk, Tel: 01236 457948 or e-mail jdaisley@abronhillha.org.uk